

Marcus Trigonis

Halfmoon, New York

OPERATIONS • FACILITIES • TECHNOLOGY

Professional Summary

Operations leader with experience spanning retail leadership, transportation and logistics, facility operations, safety management, customer service, youth programming, and technology. Proven ability to coordinate complex operations, lead teams, solve problems under pressure, and maintain high standards in fast-paced environments.

Professional Experience

Target Corporation – Clifton Park, NY

Promoted through increasing operational leadership responsibilities within a high-volume retail environment.

Closing Team Leader | 2023–Present

- Lead nightly operations for a high-volume retail location while serving as senior on-site leadership during closing operations.
- Coordinate fulfillment, guest service, sales floor, facilities support, and operational priorities.
- Direct cross-functional teams to achieve performance, safety, and guest experience goals.
- Train, coach, and develop team members while maintaining accountability and operational standards.
- Respond to guest concerns, safety incidents, facility issues, and changing business needs in real time.

Target Team Member | 2022–2023

- Supported fulfillment, inventory, guest service, and sales floor operations.
- Recognized for reliability, adaptability, and leadership potential leading to promotion into store leadership.

Transportation & Logistics

CDL Class A Driver / Driver Instructor | 2014–2022

- Operated commercial vehicles in compliance with DOT regulations while maintaining a strong safety focus.
- Trained and coached CDL students on vehicle operation, inspections, safety procedures, and regulatory requirements.
- Managed route planning, scheduling, documentation, customer interactions, and operational problem solving.
- Demonstrated independent decision-making and professionalism in time-sensitive environments.

Capital District YMCA

Progressed through multiple leadership, program, aquatics, and facility operations roles over a nine-year tenure.

- Supervised youth programs, before- and after-school care, summer camps, and recreational activities.
- Coordinated daily operations involving staff, participants, parents, and community partners.
- Supported facility operations, transportation services, special events, and operational planning.
- Served as acting facility leader during assigned shifts supporting staff and responding to operational issues.
- Certified lifeguard and swim instructor responsible for aquatic safety, emergency response, and member well-being.
- Served as supervising guard during high-volume operations involving multiple simultaneous programs and staff.
- Supported safety audits, emergency drills, incident response, and operational readiness initiatives.
- Provided member services, customer support, registrations, and facility information.
- Led youth wellness, fitness, and recreational programming.

Certifications & Licenses

- EPA Section 608 Universal Technician Certification
- CDL Class A (Passenger, Tanker, Doubles/Triples, Tow Truck, Metal Coil endorsements)
- CPR/AED Certified
- TWIC Credential
- FCC Amateur Radio Technician License
- Locksmith & Home Security Technician Training

Technical Skills

Linux • TrueNAS • Docker • Cloudflare • Networking • HTML • CSS • JavaScript • Python • Microsoft Office

Education

New York State Regents Diploma with Technical Endorsement (HVAC/R)